Phonak Guide

Order Settings and Details on Phonak Store

Use these simple tips to place your orders with accuracy on Phonak Store.

Changing payment settings

Your payment option can be changed at any time by clicking on "Edit" next to the "Pricing Program" name and selecting the desired payment option from the displayed list on the Phonak home page or throughout Checkout process.

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UNT/PRICING PROGRAM: 00200	/ User E-Store Tests 🗤			Phonak Store	Questions? Please call 1-	866-340-8774 🛅
TE/RIC Hearing Alds ITE H	earing Alds Earpleces	Wireless Accessories	Spare Parts Parts & Fitting	Batteries & Main	tenance In-Office M	laterials Drop Ship
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Stock vs Patient Order

Once you add the product to your cart, you can make a selection between "Stock" or "Client" (patient) order. If "Stock" option is checked, no other info needs to be filled out in this section of your cart.

Your cart		Continue Shopping >	Proceed To Checkout
This order is for:	• Stock Client		
		QUANTITY ITEM TOTAL	
	S Receiver 4.0 OR Material #054-0778: 054-0778	1	8
Empty Cart		Continue shopping	Proceed To Checkout



If you select "Client" (patient order), you will need to fill out First Name, Last Name, Medicaid # (if Medicaid patient) and Age and Gender from the drop down menu.

Note: If the order is for Medicaid Patient and you will provide us with Medicaid ID #, ensure to update the order to Medicaid Pricing by clicking on "Edit" next to the "Pricing Program" name and selecting your Medicaid payment option.

PO Number and PDF upload

Through your order checkout process, you can add a Purchase Order # (PO) to your order and attach PDF file, if needed.

our cart		Continue Shopping >	Proceed To Checkout
This order is for:	○ Stock ● Client	[First Name]][Last Name]][Medicaid #	Age Cender V
		QUANTITY ITEM TOTAL	
	S Receiver 4.0 OR Material #054-0778: 054-0778	1	8
Empty Cart		Continue shopping	Proceed To Checkout

ACCOUNT / PRICING PROGRAM		
00 / User E-Store	e Tests Edit	
SEND COPY OF INVOICE TO	PURCHASE ORDER #	ATTACH PDF DOCUMENTS (MAX. 10MB / FILE)
User E-Store Tests 750 N COMMONS DR		

Adding a **PROMO**

Please add promo code to your order through order checkout process in "Promotional Code" filed and click "Apply".

Note: Ensure that your qualifying product and promo items are added to the cart before you check out.

Search Function

In a rush to add product to your cart? Search bar is at the top of Phonak Store home page.

Promotional Code: xxxxx Apply

PHONAK life is on for Professionals	received			Q (Gart (0) Welcomel & Neda Jevice
Top Suggestions (47)				Press enter to show all results for: "receiver"
5 Receiver 4.0 OL 054-0777	S Receiver 4.0 OR 064-0778	S Receiver 4.0 1L 054-0779	S Receiver 4.0 1R 054-0700	platforms receiver SDS4 (24) receiver SDS3 (16) receiver other (7) categories
1 Add to Cart S Receiver 4.0 2L 054-0781	1 Add to Curt S Receiver 4.0 2R 054-0782	1 Add to Curl S Receiver 4.0 3L 054-0783 Phonak – A So	1 Add to Curt S Receiver 4.0 3R 054-0784	

Visit the Phonak Store to access the Order Settings feature. Don't have an account? Signing up only takes a minute.

New to Phonak Store?

Unsure as to where to begin? Schedule a one-on-one training with an eServices specialist. Simply email your training request to **eservices@phonak.com**.

